

What have Tamar house done to ensure the home has remained free from COVID-19:

- We are currently testing the staff and residents' temperatures twice a day
- All staff are having their uniform washed in work to help prevent cross contamination
- All staff are wearing Masks with all appropriate PPE to ensure we keep our residents and staff safe
- We have an allocated room that has all PPE and uniforms in, which we stock check once a week to ensure we have all PPE we need.
- We have a strict cleaning schedule and all high-risk areas are sanitised twice a day
- The home are currently working closely with local commissioning to ensure any communication is acted upon
- We will ensure we will provide you with a tour of the building and this can be done through facetime or pictures sent to you directly.
- You will be allocated a specific member of staff each day through your 14 days isolation to help with continuity and consistency. This also lowers the risk of cross contamination.
- All essential professionals are able to come into the home to ensure you have safe, effective help and support from outside professionals. All professionals and any essential contractors coming into the building have their own risk assessment and ensure they wear PPE.
- We will encourage anyone moving into the home has their own mobile phone if possible so you can still communicate with your family and loved ones.
- You can write to your loved ones and letters can be used as a form of communication.
- Loved ones can call the home to pass messages on to their loved ones.
- You can keep up to date with everything the home is doing to ensure you and your loved ones are safe by adding us on our Facebook page <https://www.facebook.com/abbeyfield.tamarhouse.7>